

~~GREENSMART TO DO LIST~~ DONE

Amplify S.I.T.
Wall Mount
Remote signal
strength! ✓

Include Gas
Fire-Up Check
List with all
gas appliances ✓

Reduce silicone
use in firebox
& around pilot
assembly ✓

Invest in ADDITIONAL
electrical engineers
and R&D ✓

← BRAIN POWER!

✓ Boost S.I.T. IFC & DFC
- MORE POWER!

Improve Pilot Assembly:

✓ Switch to PSE Pilot

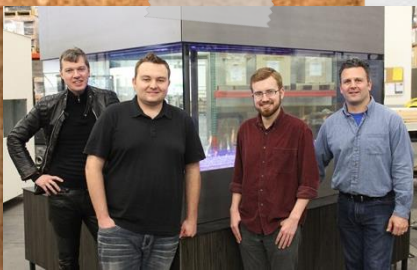
✓ Upgrading to shepherd's
hook flame sensor

✓ Sheath sensor wire



Thank our dealers
for their input
and support.

THANK YOU!!! ✓





April 30, 2015

Page 2 of 2

HOT FLASH # 2912

IMPORTANT DETAILS:

S.I.T WALL MOUNT REMOTES

1. We've had a small percentage of you experiencing poor signal strength (<1% failure rate)
 - o Notably in DVS & DVL gas inserts in ZC Fireplaces
2. Our Travis engineers have found a solution!
3. All remote and service part inventory has been upgraded
4. All factory and remote warehouse DVS & DVL inventory has been upgraded

At the heart of all this is one very simple goal; continue doing what we've built our reputation on...making beautiful, innovative, and reliable hearth products that you like to sell, that you can confidently sell, and that will get you the referral business that is so valuable to the specialty hearth retailer.

KEEP YOUR STAFF TRAINED & AHEAD OF THE CURVE!

If there are any GreenSmart® service updates you weren't aware of, please call us with questions. We want to make sure your entire staff (especially installation and service teams) is completely up to speed on all GreenSmart® updates.

We look forward to hearing from you.

Warm Regards,

Perry Ranes
National Sales Manager
Travis Industries, Inc.

[CLICK HERE](#) to review Hot Flash #2897: Preferred Wall Mount Remote location.